

DELPHI eAPP

When your customers are applying for insurance or renewing their policy, you want their experience with your company to be as easy, pleasant, and efficient as possible... a reflection of the high-quality service you offer. With Delphi eApp, you can provide quality service and reduce your costs by providing applications online with customized question sets and configurable answer validations.

Delphi Technology's web-based electronic application software enables insurance carriers to address critical business drivers like decreasing time-to-issue, reducing policy acquisition costs, and improving user experience.

The screenshot shows the OASIS eApp interface for an "Application for Professional Liability Insurance". On the left is a navigation menu with categories: General Info, Education, Training and Certifications, Underwriting Information, Business and Employee Information, Coverage, and Additional Information and Authorization. The main content area includes:

- Title: "Application for Professional Liability Insurance"
- Text: "If my application is approved, my requested coverage date is:"
- Field: "Requested Coverage Effective Date *" with a date picker.
- Section: "Applicant - Name" with fields for First *, Middle, Last *, and Degree.
- Section: "Applicant - Information" with fields for Last 4 Digits of SSN *, Date of Birth *, Place of Birth, Driver's License Number, and Driver's License State of Issue.
- Section: "Primary Office Address" with fields for Number & Street, Suite, City, State, Zipcode, County, and % of Practice.

BUSINESS BENEFITS

- **Decreased Time to Issue** An increase in applications received online streamlines your business acquisition process and decreases overall time-to-issue.
- **Improved User Experience** Ease-of-use is critical when customers, agents, and underwriters expect 24/7 access with immediately visible results.
- **Cost Reduction** Manual processing of applications is expensive and increases the chance of error. Delphi eApp eliminates manual processing, decreases costs, and positions your company for maximum growth.

For more than 25 years, Delphi Technology has been the recognized leader in providing business software solutions to the healthcare professional liability industry. Delphi delivers a comprehensive range of proven software solutions including underwriting, policy management, claims management, financial management, business intelligence, and predictive analytics.

Leveraging a highly flexible technology platform, Delphi enables companies to streamline their operations, optimize their business processes, and respond to changing business needs resulting in reduced costs, increased operational efficiency, and improved business intelligence.

Delphi Technology utilizes a proven implementation methodology ensuring the transfer of critical technical, business, and market expertise throughout the deployment process resulting in successful implementations that come in on schedule and on budget.

Headquartered in Boston, MA, Delphi Technology has offices throughout North America and in Shanghai, China.

KEY FEATURES

- Rapidly deploy your paper-based applications to the web
- Display or hide fields or entire sections based on data-driven logic
- Populate data fields dynamically from external processing systems
- Use various styles to create a professional, clean look to your policy holders
- Hard copy of completed application available at source

KEY FUNCTIONALITY

Customize the Look and Feel

- “Skin-able” style sheets to allow personalization to agent distributions or multi-company advertising
- Display / Hide fields or entire sections based on criteria such as product or state

Multi-Page Form Support

- Enable your customers to easily complete and save sections of data as they progress through the application
- Customize the experience through display options such as tables, groupings, and style sheet options

Data Integration

- Directly populate Delphi Policy with data captured from the web and forward to a quote
- Maintain multiple state variations with a single integration script
- Streamline the re-application process by pre-populating form fields with existing data sheet options

Data Quality and Compliance

- Use business rules to ensure data-driven logic complies with corporate policy
- Built-in text masks and constrained option lists ensure data consistency
- E-signature capability