

# OASIS Disaster Recovery

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The cost of downtime – decreased revenue, lost business opportunities, lost productivity, unhappy customers -- due to planned or unplanned system outages is something that most companies can't afford in today's competitive market. A comprehensive disaster recovery plan that guarantees uninterrupted access to critical data and systems is the first step in protecting your business by providing availability, continuous operations and business continuity.

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## Key Challenges

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- Lost market share
- Damaged brand reputation
- Decreased productivity
- Inability to comply with regulatory requirements
- Loss of customers or customer loyalty
- Competitive disadvantage

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## The Solution

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Delphi Technology's suite of disaster recovery solutions includes business continuity planning and recovery, availability management, and data protection and recovery. Utilizing proven methodologies, our disaster recovery consultants will work with your risk management personnel to evaluate your business requirements and assess your business and technology operational risks in order to determine the potential impact of disruptions. They will then help you define and implement a cost-effective, customized disaster recovery strategy that will secure your infrastructure, protect your data and align your business continuity and availability objectives with your business requirements.

OASIS Disaster Recovery enables organizations to achieve resiliency by:

- Supporting competitive efforts through more efficient and cost-effective risk management
- Helping to achieve critical business application and data availability based on business value
- Facilitating compliance with government rules and regulations
- Safeguarding against internal and external threats and providing sustained operations even in the event of a disaster
- Matching the value of the data to the level of protection and speed of recovery with solutions spanning a range of capabilities
- Supporting productivity and customer satisfaction, and address regulatory requirements, with comprehensive backup / restore, rapid data recovery and continuous availability solutions

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## Key Functionality

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OASIS Disaster Recovery is operating system independent, avoids the need for customized software installed on host servers and provides:

- Data protection against planned and unplanned outages with minimal to no data loss
- Single control point for automated storage system failover and failback

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### Delphi Technology, Inc.

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### About Delphi Technology, Inc.

For more than 15 years, Delphi Technology has been a leading provider of technology solutions to the insurance and risk management industries. By leveraging its extensive industry knowledge and experience, Delphi Technology delivers a comprehensive range of innovative technology solutions for property and casualty insurers, third party administrators (TPAs), self-insureds, and risk retention groups (RRGs).

Delphi Technology's OASIS suite provides proven software applications to run core insurance operations including underwriting, billing, policy administration, claims management, financial management, risk assessment, and reinsurance. OASIS enables companies to optimize their business processes and respond to changing business needs resulting in reduced costs, increased operational efficiency, and improved business intelligence.

Delphi Technology's professional services staff of 150+ technical and insurance experts utilize a proven implementation methodology ensuring the transfer of necessary market and business expertise throughout the deployment process resulting in successful implementations that come in on schedule and on budget.

Headquartered in Boston, MA, Delphi Technology has sales, support and development offices throughout North America as well as in Shanghai, China.

- Data protection and consistency for a reliable application restart at a remote site
- Delphi Technology services team installing, implementing and training your personnel to help achieve efficiency

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### Business Benefits

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- Focus on running your business rather than worrying about downtime
- Sustain business continuity at a cost in line with your risks and the business value of your business processes
- Lessen the business consequences of disruptions to your technology infrastructure with continuous availability
  - 24x7 application and data availability (server, storage, network)
  - Automated total systems / site failover
  - Transparent server, storage and network recovery
  - Data recover protection against site disasters and system failures
  - Recovery time objective based on customer's needs
  - Recovery point objective based on customer's needs
- Automate and simplify recovery processes
- Meet your specific legal and regulatory compliance requirements