

IT Services

Delphi Technology's IT Services are designed to enable companies to build, operate and optimize their internal IT operations. As a result, companies are able to focus on their core competencies, as well as lowering the cost of managing IT functionalities through improved productivity and operational efficiencies.

FOCUS YOUR IT STAFF ON BUSINESS INNOVATION RATHER THAN MAINTENANCE

Our services offer a powerful combination that gives you the most advanced IT capabilities while freeing up your resources for more strategic endeavors within your organization.

We offer a number of packages to choose from that offer: Oracle administration and training; Weblogic administration and training; Oasis datacenter readiness and Disaster Recovery.

WHAT MAKES DELPHI TECHNOLOGY'S IT SERVICES DIFFERENT?

Delphi Technology has invested in our own infrastructure so that we can deliver a comprehensive, cost effective, total solution that offers you more control over your IT infrastructure, 24-hours a day, 7 days a week, 365 days a year.

- Our technology enables us to deliver our services over the internet
- We can provide technical resources to quickly resolve problems

DELPHI TECHNOLOGY'S IT SERVICES

Hosting Services

- OASIS ASP hosting
- Disaster recovery site hosting (warm site)

IT Consulting Services

- Optimizing OASIS Performance – review and make recommendations to improve the performance of OASIS at a target client site
 - Survey current performance of system
 - Identify expected performance levels
 - Identify bottlenecks to achieving expected performance levels
 - Recommend solutions
- OASIS Data Center Readiness – prepare the target data center for hosting OASIS in an efficient and secure manner
 - Survey of current network architecture
 - Survey of current security practices utilized
 - Survey of proposed user access rights
 - Recommended hardware / software for the optimal operation of OASIS (servers, server software, printers)
 - Implementation of new hardware / software
- VMware planning and implementation

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About Delphi Technology, Inc.

For 20 years, Delphi Technology has been a leading provider of technology solutions to the insurance and risk management industries. By leveraging its extensive industry knowledge and experience, Delphi Technology delivers a comprehensive range of innovative technology solutions for property and casualty insurers, third party administrators (TPAs), self-insureds, and risk retention groups (RRGs).

Delphi Technology's OASIS suite provides proven software applications to run core insurance operations including underwriting, billing, policy administration, claims management, financial management, risk assessment, and reinsurance. OASIS enables companies to optimize their business processes and respond to changing business needs resulting in reduced costs, increased operational efficiency, and improved business intelligence.

Delphi Technology's professional services staff of 150+ technical and insurance experts utilize a proven implementation methodology ensuring the transfer of necessary market and business expertise throughout the deployment process resulting in successful implementations that come in on schedule and on budget.

Headquartered in Boston, MA, Delphi Technology has sales, support and development offices throughout North America as well as in Shanghai, China.

- Database Administration – professionally manage the OASIS database for client companies
 - Analyze current backup procedures
 - Perform scheduled backups
 - Refresh of Accept, data warehouse, RAMS, OASIS Re environments
 - Monitor performance levels within database
 - Repair database problems
- Disaster Recovery – provide a turn-key disaster recovery solution for OASIS customers
 - Survey existing disaster recovery procedures
 - Establish disaster recovery objectives (time to recovery, amount of data lost, etc.)
 - Recommend hardware / software needed for disaster recovery solution
 - Recommend solutions for co-location hosting based on the disaster recovery objectives of the customer
 - Provide hosted disaster recovery warm or hot site as needed by the customer
 - Conduct periodic disaster recovery tests to insure that objectives are being met
 - Report results of disaster recovery tests to customer's senior management
- Business Continuity Planning
- Total Hosting Solution – provide OASIS clients a standardized, integrated business solution for hosting all customer applications including OASIS, email, accounting software, imaging, etc.
 - Management of data network
 - Administration of all databases
 - Remote desktop support
 - Backup
 - Network security
 - Disaster recovery solution

REQUEST AN ON-SITE ASSESSMENT OF YOUR OASIS ENVIRONMENT TODAY

Start being more productive today, with Delphi Technology's IT Services. The first step is requesting an on-site assessment of your OASIS environment which includes: onsite physical inspection, security, vulnerability and patch scans, network and systems performance analysis, and asset inventory.