

Alex Baker joins Delphi Technology, Inc. as Director of Customer Support Services

Alex Baker to lead Delphi Technology's customer support team and improve operations.

Boston, MA – April 15, 2010 – Delphi Technology, Inc., an established provider of technology solutions to the professional liability insurance market, announced today that Alex Baker has joined the company as Director of Customer Support Services, reporting directly to Bill Moss, Delphi Technology's President of US Operations and COO. Alex will manage post-production customer maintenance and support activities in an initiative to optimize client services and satisfaction.

Commenting on Alex's appointment, Delphi's Bill Moss said, "We are confident that Alex's expertise will drastically improve our client support services operations. Not only does he have extensive knowledge and experience in this type of position, he has a passion for delivering high quality customer service."

Alex brings more than 12 years of related experience to Delphi's customer support team. Prior to joining Delphi, Alex served as the Director of Operations for Mantra Information Services, where he managed the delivery of both onshore and offshore services. In the past he also worked at onProject, Inc., and AT&T where he served as Manager of Support Operations and Training Production Manager, respectively. He has a Bachelor's Degree in English and Communication from Rutgers University and is PMP-certified by the Project Management Institute.

About Delphi Technology

For 20 years, Delphi Technology has been a leading provider of technology solutions to the insurance and risk management industries. By leveraging its extensive industry knowledge and experience, Delphi Technology delivers a comprehensive range of innovative technology solutions for professional liability insurers, third party administrators (TPAs), self-insureds, captives, and risk retention groups (RRGs).

Delphi Technology's OASIS suite provides proven software applications to run core insurance operations including underwriting, billing, policy administration, claims management, financial management, risk assessment, and reinsurance. OASIS enables companies to optimize their business processes and respond to changing business needs resulting in reduced costs, increased operational efficiency, and improved business intelligence.

Delphi Technology's professional services staff of 150+ technical and insurance experts utilize a proven implementation methodology ensuring the transfer of necessary market and business expertise throughout the deployment process resulting in successful implementations that come in on schedule and on budget.

Headquartered in Boston, MA, Delphi Technology has sales, support and development offices throughout North America as well as in Shanghai, China.

For more information, please visit us at www.Delphi-Tech.com, or contact Maribeth Foley, Marketing Specialist, at mfoley@delphi-tech.com